

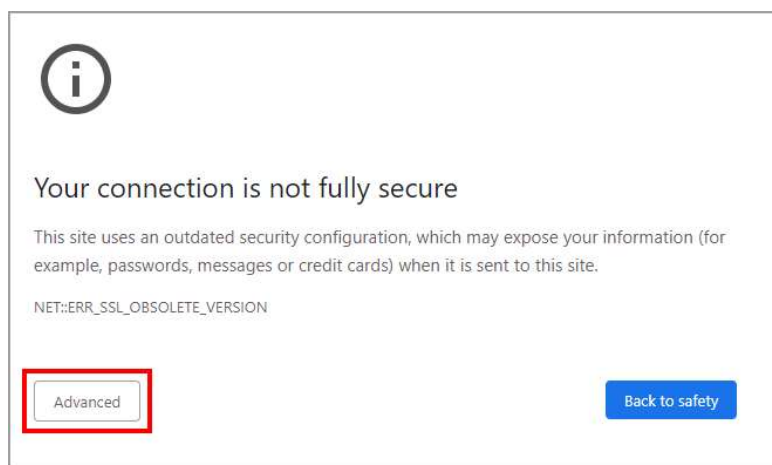
Oil Commander Secure Site connection issues

The Google Chrome browser is currently flagging the Oil Commander URL as insecure. Hastings Deering IT staff are currently working with the vendor to fix this problem. In the meantime, the following procedure will help navigate the issues being experienced.

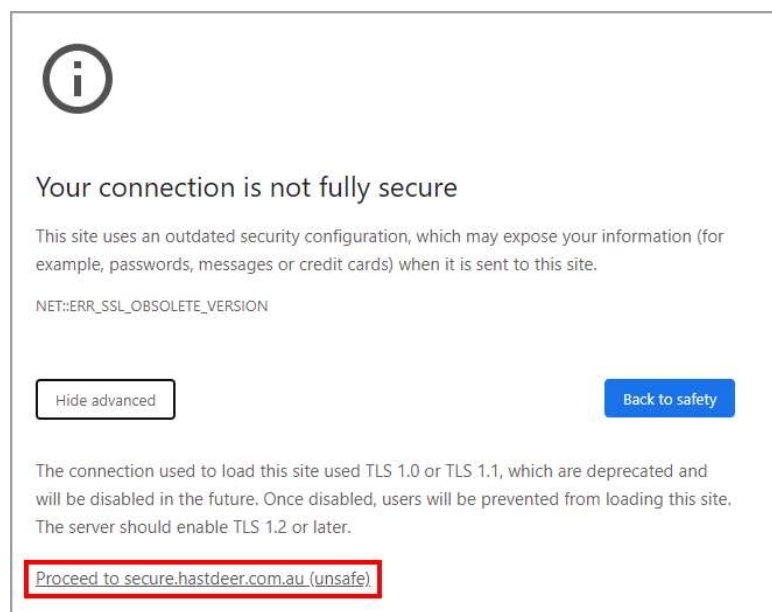
Not every version of Chrome will flag this as an issue, however you can tell if Chrome has flagged the site if you see the following in your browser navigation bar after connecting to the site. Chrome will display the “Not Secure” warning.



The main page will also display the following warning message. To proceed click the “Advanced” button.



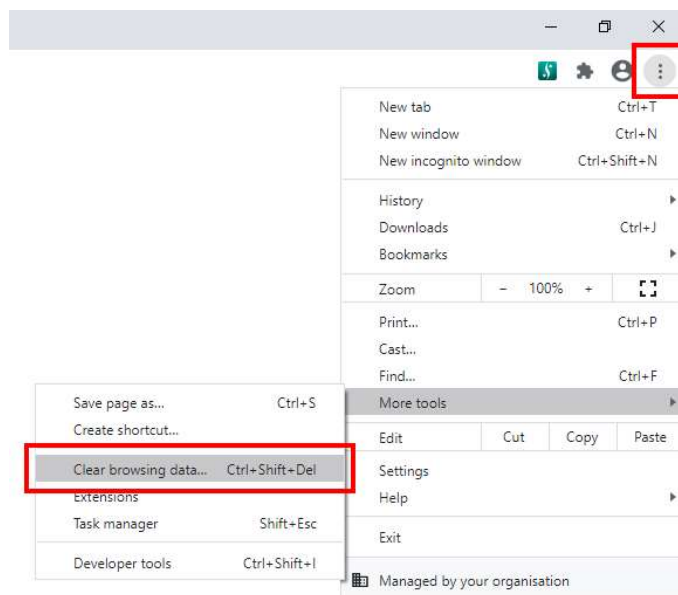
You will now be presented with an option to proceed to the site. Click the “proceed” link.



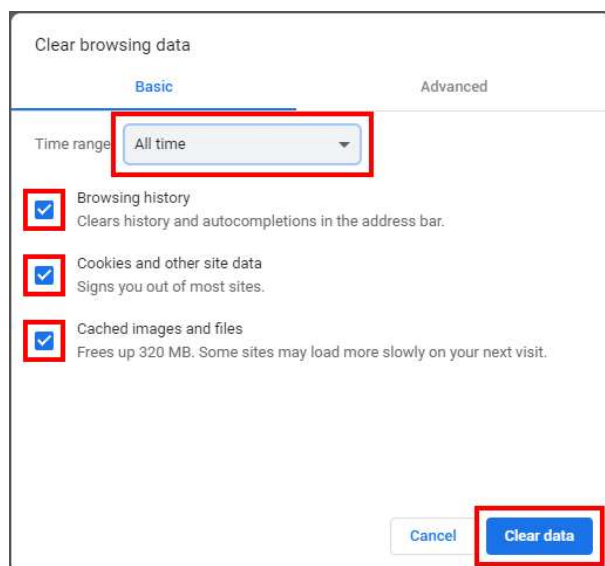
Oil Commander Layout/Query problems

If you experience any layout or search issues on the Oil Commander site after a Chrome update, please clear your browser cache by following these instructions.

Click the options menu (3 vertically stacked dots on right hand edge of browser window) and then select “More tools”, followed by the “Clear browsing data...” option.



On the screen that is displayed, ensure the time range is set to “All time”, and that “Browsing history”, “Cookies and other site data” and “Cached images and files” options are all selected (ticked) and then press the “Clear data” button.



This will take several seconds and when complete, the “Clear browsing data” window will close automatically.

Re-open Oil Commander and the site should work properly now.